



BACACG MEETING MINUTES

Location:	Brisbane & Amsterdam Rooms
Date:	Tuesday, 3 September 2019 10.00am
Attendees:	<p>Major General Peter Arnison (Chair) Professor Laurie Buys (Community Member) Mr Chris Kang (Community Member) Mr Peter Bailey (Community Member) Mr Stephen Ware (Community Member) Mr Andy Bauer (Virgin Australia) Mr Stephen Smith (QLD DIP) Mr Michael Madden (BCC) – Senior Urban Planner Rowan McKeever, (DIRDC) Mr Robert Irwin (AirServices) Mr Anthony Nugent (AirServices Australia) Ms Jessica Shannon (BAC) Ms Rachel Crowley (BAC) Mr Mark Willey (BAC) Mr Neil Hall (BAC) Mr Paul Coughlan (BAC) Mr Cory Heathwood (BAC)</p> <p>Guests/observers: Mr Jay Boughton (BAC) Mr David Oatley (BAC) Mr Darryl Wilson (Community Member) Ms Gaynor Sipolis (BAC) (Minutes)</p>
Apologies:	<p>Ms Kirstie Winter (CASA) Mr Brendan Mead (Qantas) Mr Paul Chevalier (Virgin Australia) Mr Geoff Trappett OAM (Community Member) Lisa Strong (Office of Terri Butler) Mr Iain White (CASA) Ms Taryn Powick ((DIRDC) Ms Helen Gannon (DIRDC) Professor Jim Nyland (Community Member)</p>

AGENDA ITEMS

Welcome

Chair

- Meeting start 10.00am.
- Attendees welcomed and apologies noted.
- Prof. Laurie Buys attending CACG's Forum on behalf of Chair who will provide feedback.

Confirmation of Previous Minutes

Chair

- Minutes signed.

Action Items Previous Meeting	Owner(s)	Deadline	Status
Update BACACG on accessible parking bays on Level 4 ITB drop off road	Rachel Crowley	September 2019	Complete – bays increased to four
Confirm duplicate check in process for passengers requiring special assistance when flying Qantas Link	Rachel Crowley	September 2019	In-progress – contact made with QF State Manager who is looking into this matter
Investigate if BAC is working with a Pinkenba resident outside of the PCA on drainage matters	Jessica Shannon	September 2019	Complete – update this meeting
Find media clip in Courier Mail regarding drainage issues as a result of the new runway	Rachel Crowley	September 2019	Complete
Group to provide suggestions for possible Mobile Information Centre locations	All	Ongoing	In-progress

Regular Reporting Updates

Community Members

Mr Chris Kang

- Pinkenba Community happy with recent update provided by BAC.

Mr Peter Bailey

- BNCC Airport tour scheduled for 20 Sept and recent presentation provided to the Chamber well received.

Mr Steve Ware

- Complaint received re free 30-minute parking area at Domestic Terminal – 30 minutes not adequate time to walk to the terminal and get return to vehicle. Patrons charged for one hour of parking when going over the 30-minute free period.

Comments: RC – Strategies and constraints in place behind parking pricing and capacity management.

ACTION (JS): BAC Parking team to present at next meeting on management and pricing structure – comparison with other airports.

Mr Darryl Wilson

- Nil to report.

RDMS and On Time Performance (Refer presentation)

Neil Hall

- See OTP for July – slightly lower than previous year, with the average starting to increase.
- Many of the delays are due to adverse weather events in Melbourne and Sydney.
- Average weekday movements were 655.
- Discussion ongoing with airlines re flight timings/changes once NPR is open.
- NPR will double the capacity but not the terminal capacity, constraints will be in place with caution around overloaded aprons.

Brisbane Airport Community Activities (Refer BACACG Community Overview Report)

Jessica Shannon

June to September

- Flight path tool visits online – 73,383
- Mobile Education Display Unit (Benny) Locations – 19 – 10,000 Visitors
- Community Presentations – 11
- Tours – 19
- Feedback Top 5 – Screening, Parking, Terminal Facilities and Retail

- Over 100 requests for Disability Lanyards/Information Packs

BACACG website / community correspondence

Jessica Shannon

- Letter read from Community Member re reducing speed limits turning south onto Main Myrteltown Road.
- Letter sent to various parties including Hamilton Ward, Brisbane City Council, Lord Mayor etc.
- Full review of intersection underway.

David Oatley

- Contained in the 2020 Masterplan. Discussions commenced with State & Commonwealth Government a few years back.
- Concerns of traffic implementations when Cruise Terminal is complete.
- Confirmation received last week from BCC who are happy to bring concept design forward.
- BAC strongly advocates upgrades for safety of the community airport workers.
- Pinkenba Community have been updated and this will continue – next meeting mid-September.

ACTION (DO): Prepare short factual email and share with BACACG Group.

Comments:

- Bowen Electorate community members have seen the flight paths and question them changing again after the new runway opens.
- Cleveland residents have read the BACACG Minutes on the website and question why there is no community representative for them. They also question when flightpaths change, how they will be informed.
- Mark Willey advises that flight path changes are made for safety or improvement purposes.

ACTION (JS): Response to be sent out.

ACTION (JS): Invite a representative to a future BACACG Meeting.

Air Services Australia Update – (Refer presentation)

Rob Irwin (AsA)

- New Noise Monitors installed in Annerley, Salisbury and St Lucia.
- The monitors at sites in St Lucia and Annerley are placed to capture noise associated specifically with the operation of the NPR.
- The monitor in Salisbury will capture aircraft noise associated with the use of the existing Instrument Landing System (ILS). The ILS will remain unchanged when the NPR becomes operational.
- AsA Website/Webtrak will have access to Noise Monitor Data from 10 September.
- Q2 Online Noise Report assessible on Aireservices website. Increase in complainants due to increase in usage of R19 due to southerly winds.
- New Farm, Hamilton, Balmoral and Belmont were the suburbs recording the most complainants.

New Runway Update – Construction – (Refer presentation)

Paul Coughlan

- Last Thursday morning – last week of first layer of asphalt.
- Mid-September – runway paving will be complete.
- Grooving of the runway will commence and lights are being installed.
- Taxiway systems almost complete – 85% as of last Friday night.
Now in place and a CASA requirement – crossed white lights that pilots can clearly see prevent them landing on a runway still under construction.
- Dryandra Road linked taxi ways – activity to the east with 80% of construction activity complete.
- Operational readiness to be signed off with 650 pieces of document to be updated.

Community Engagement (Refer presentation)

Jessica Shannon

- Benny made very public since June with a good mix of locations with over 10,000 visitors since launch.

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- General awareness of the NPR growing.
 - Market research taking place to gauge community awareness.
 - Flight Path Tool – 90,000 visitors since launch.
 - Media attention around Bulimba, The Gap and Morningside and the Western News talking about flight paths, drawing people to the Flight Path Tool.
 - Media attention driving awareness of the NPR and flight path changes, with the Courier Mail story positive but very frank about the flight path impacts.
 - BAC using paid media to get the message out there – bus stops, billboards, letter box drops, adds in local newspapers.
 - Second launch of Real Estate Campaign about to commence.
 - Main questions from the community: when the NPR opening is, will there be a new terminal and where will it be, where is the new Plane Spotting area, flight direction, taxing times and will there be more direct flights out of Brisbane.
 - Some aviation enthusiasts disappointed to hear they won't be in a flight path.

Domestic Terminal Redevelopment (*Refer presentation*)

Jay Broughton

- Project approval for \$40 Terminal Upgrade
- Commenced Mid 2018, completed Late 2020
- 1,400 sqm of incremental retail space
- 50+ new or refurbished shops
- Improved Specialty and Fashion offer
- 30% reduction of full height retail on the glass
- Upgraded Qantas Cafe Court
- Iconic F&B offers with views to aprons

General Business, Meeting Dates

Chair

2019

Tuesday 26 November – **NPR Tour – Group to meet at Domestic Terminal Hotel Conference Centre**

2020

Tuesday 3 March

Tuesday 2 June

Tuesday 1 September

Tuesday 24 November

Meeting close: 12.00pm
